



Job Title – Field Service Engineer (North West)

Salary

Up to £33,000 a year

Job type

Full-time

Full Job Description

Are you looking for a role where you can tackle the climate crisis and make a real impact on the future of sustainability?

Prolectric's next-generation technology is accelerating the change to a more sustainable future for businesses, communities, and the planet - and you can be part of that. So far, our products have saved over 21 million tons of CO2 emissions from entering the atmosphere.

We are market-leaders at the forefront of solar technology, providing zero-carbon sustainable lighting, power and security to some of the UK's biggest industries.

Our culture is built around corporate social responsibility, being one of few UK companies to hold a gold CSR accreditation and the UK's most prestigious business accolade - a Queens Award for Sustainable Development.

Your Opportunity:

You have an exciting opportunity to join our team as field service engineer based in the North of the UK. The primary role is to maintain, service and repair a range of solar tower lighting and off grid solar power generators both at our premises and customers sites.

A successful candidate should possess a methodical approach to investigating electrical & mechanical faults on a variety of equipment, carry out handovers with customers as required and provide clear instruction on the operating procedure of any piece of equipment.

We are looking for a driven individual with a well-established electrical/mechanical background who is passionate about providing quality service to the customer, has a real attention to detail and works well as an individual or within a wider team of technicians to achieve a common goal.

Key Responsibilities in the Role:

- Service equipment in line with planned service schedules and action repairs at various customer locations
- Respond to call outs across the north of the UK in timely manner to minimise asset down time
- Prepare rental equipment for subsequent hires from our premises based in Knowsley, Liverpool
- To attend sites to complete handovers of equipment and to help set up in line with customers' requirements
- To tow equipment to / from site as required

Skills, Knowledge and Competencies Required:

- City & Guilds / NVQ level 3 in mechanical/auto electrical engineering qualification
- Diesel engine & single-phase generator / inverter experience
- Excellent communication skills and comfortable with lone working
- Ability to prioritise/manage your own workload and think on your feet to resolve a multitude of issues
- Must be flexible & be prepared to travel as the business dictates
- Clean current driving license with the ability to tow (B+E/ C+E)



Preferred Requirements Include:

- LOLER or LEAA lifting qualification
- First aid qualification
- PAT testing

We offer a number of employee benefits including paid leave for volunteer work, birthday day off, plus 31 days holiday (inclusive of Bank Holidays) rising to 33 days after 2 years' service.

Other Benefits:

- Additional leave
- Company vehicle
- Company pension
- Cycle to work scheme
- Private Health Care
- Sick pay

Schedule:

- 8 hour shift (07:30 – 16:00)
- 40 hours per week
- Overtime available where necessary/required
- Monday to Friday
- On call requirements may apply

Required:

- Minimum 2 years' experience in a related field/position

